

The background of the slide is a photograph of a person's hands holding a black mobile phone. The person is wearing a white lab coat. The phone is held in a way that shows the screen and the keypad. The background is slightly blurred, showing what appears to be a desk with a computer mouse and other office equipment. Overlaid on the right side of the image is a network of white lines connecting various circular icons. These icons include a person, a heart with a pulse line, a caduceus, a wheelchair, a syringe, and a pill.

SOLUTIONS & SUCCESS

The Inside Story

**OneSource Technology Assists
Kansas Nephrology Physicians, P.A.
With Phone System Update**

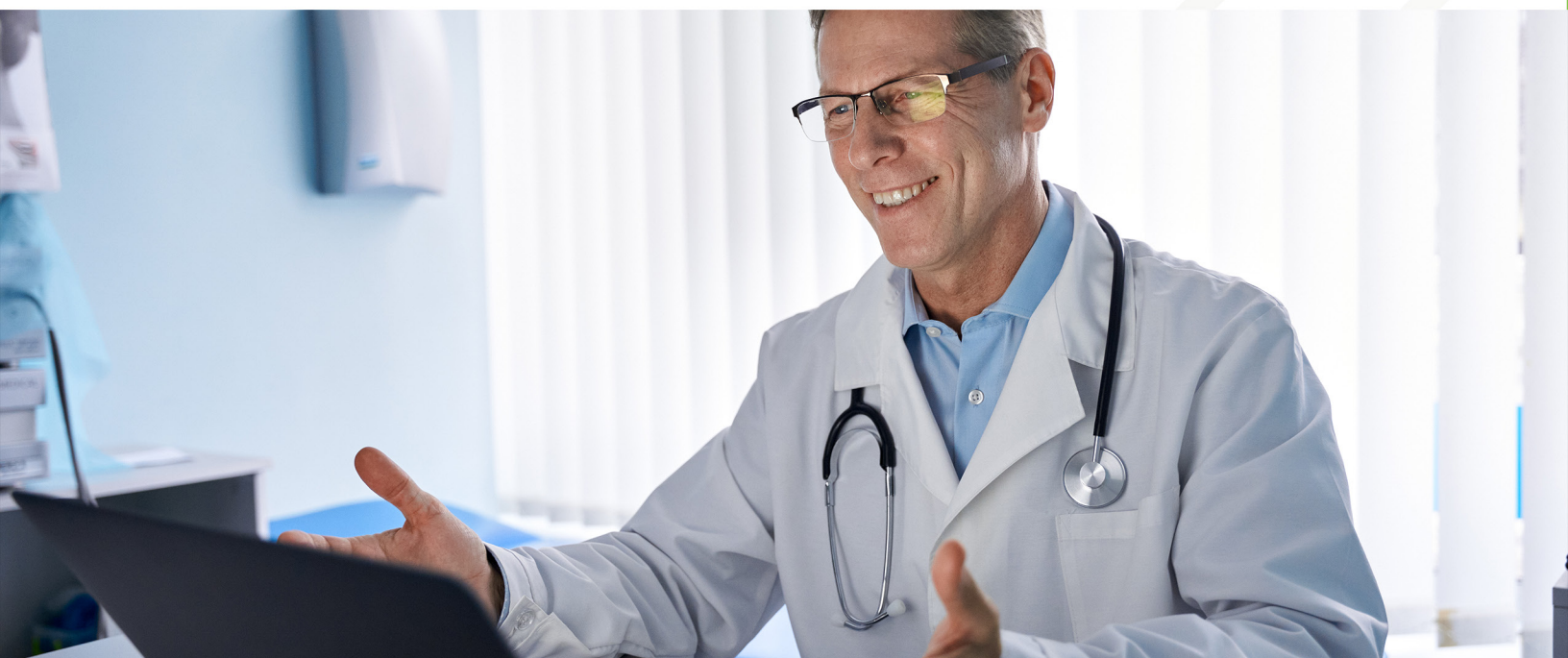
"We save so much time by making our business run more smoothly."

Kansas Nephrology Physicians, P.A., Assistant Office Manager Andrea Hays says the best part of their new phone system from OneSource Technology is the voicemail options.

"We have had our new system from OneSource Technology for just over six months and the best part by far is that it transcribes voicemail straight through to an email," Andrea said. "Once the email voice message is read, it can be sent on to the right person if needed or responded to through email." This gets messages to the right people at the right time.

"This system saves time."

Kansas Nephrology Physicians has been providing exceptional care to patients with all forms of kidney disease, hypertension, and electrolyte imbalances since 1975.





With their new phone system not being tied to a specific phone, just a specific app, more specifically, working from anywhere on any phone is possible as long as the app is available.

"Within our office you can move your phone to a different desk and plug it in without needing to reprogram everything," Andrea said.

OneSource was the most cost effective choice for phone system services, and they are the IT provider for the office. "Having a local person whose face you know available to help when needed has been a real plus. We knew that they were dependable."

"Our implementation was smooth and all desk phones were programmed offsite. On the day of the turnover they simply plugged the phones in and they were ready to go," Andrea said.

Digital is the way to go, Kansas Nephrology Physicians, P.A., shared. It offers so many benefits with the capabilities available.